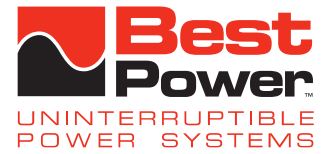


Effective January 1, 1999



FERRUPS® 60 Hz

N9246 Highway 80 S., P.O. Box 280
 Necedah, WI 54646 U.S.A.
 Telephone: 1-608-565-7200
 Toll Free: 1-800-356-5794 (U.S.A. and Canada)
 Fax: 1-608-565-2221
 Fax-On-Demand: 1-800-487-6813
 Web Site: www.bestpower.com

All prices F.O.B. Necedah, Wisconsin U.S.A.
 Prices in U.S. dollars. Product and pricing subject to change without notice.
 Minimum net order of \$500.

“Bulletproof” power integrity and management for telecommunications and computer loads, including power factor-corrected, switch-mode, and linear power supplies. Specific improvements in models 2kVA through 7.5kVA include: new lower output impedance, easier-to-use interface, easy-roll casters, external battery connector, hot-swappable batteries, and BestDock® communications slot. Free CheckUPS® II Suite software on CD-ROM and cable bundled with each unit. See Connectivity Price List for additional options.

Model FE500 (500VA/350W)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	9 min / 25 min	5-15	(4) 5-15	FE500DDAABBA	\$ 949
120 - 120	22 min / 53 min	5-15	(4) 5-15	FE500DDBABBA	\$ 999
120 - 120	53 min / 129 min	5-15	(4) 5-15	FE500DDCABBA	\$1,107

Model FE700 (700VA/500W)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	14 min / 35 min	5-15	(4) 5-15	FE700DDAABBA	\$1,049
120 - 120	36 min / 86 min	5-15	(4) 5-15	FE700DDBABBA	\$1,207

Model FE850 (850VA/600W)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	11 min / 28 min	5-15	(4) 5-15	FE850DDAABBA	\$1,229
120 - 120	29 min / 70 min	5-15	(4) 5-15	FE850DDBABBA	\$1,387

Model FE1.15 (1.15kVA/800W)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	18 min / 48 min	5-15	(6) 5-15	FE1.15KDDAABCA	\$1,789
120 - 120	30 min / 80 min	5-15	(6) 5-15	FE1.15KDDBABCA	\$1,865

Model FE1.4 (1.4kVA/1kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	14 min / 37 min	5-15	(6) 5-15	FE1.4KDDAABCA	\$1,999
120 - 120	21 min / 56 min	5-15	(6) 5-15	FE1.4KDDBABCA	\$2,075

Model FE1.8 (1.8kVA/1.25kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	11 min / 30 min	5-20	(6) 5-20 (UL) ²	FE1.8KDDAACDA	\$2,848
120 - 120	86 min / 206 min	5-20	(6) 5-20 (UL) ²	FE1.8KDDCACDA	\$3,192
208 - 208/120	11 min / 30 min	L6-30	(2) 5-15, (2) L6-30	FE1.8KFKAAMRA	\$3,209

FERRUPS 60 Hz Price List

Model FE2.1 (2.1kVA/1.5kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	9 min / 25 min	5-20	(6) 5-20 (UL) ²	FE2.1KDDAACDA	\$3,159
120 - 120	66 min / 163 min	5-20	(6) 5-20 (UL) ²	FE2.1KDDCACDA	\$3,503
208 - 208/120	9 min / 25 min	L6-30	(2) 5-15, (2) L6-30	FE2.1KFKAAMRA	\$3,580

Model FE3.1 (3.1kVA/2.2kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	14 min / 35 min	L5-30	(6) 5-20 (UL) ²	FE3.1KDDAAGDA	\$3,761
120 - 120	37 min / 98 min	L5-30	(6) 5-20 (UL) ²	FE3.1KDDCAGDA	\$4,105
208 - 208/120	14 min / 35 min	L6-30	(2) 5-15, (2) L6-30	FE3.1KFKAAMRA	\$4,182

Model FE4.3 (4.3kVA/3kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	10 min / 24 min	Hardwired	Hardwired	FE4.3KDNAAAAA	\$5,213
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
120 - 120	27 min / 66 min	Hardwired	Hardwired	FE4.3KDNBAAAA	\$5,557
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
208 - 208/120	10 min / 24 min	Hardwired	Hardwired	FE4.3KFKAAAAA	\$4,944
Recommended Option - External Maintenance Bypass - Break Before Make				BPE02BBM1A	\$450
208 - 208/120	27 min / 66 min	Hardwired	Hardwired	FE4.3KFKBAAAA	\$5,288
Recommended Option - External Maintenance Bypass - Break Before Make				BPE02BBM1A	\$450
208 - 208/120	10 min / 24 min	L6-30	(2) 5-15, (3) L6-30	FE4.3KFKAAMPA	\$4,950
208 - 208/120	10 min / 24 min	L14-30	(2) 5-15, (3) L6-30	FE4.3KFKABOPA ³	\$5,550
240 - 240/120	10 min / 24 min	Hardwired	Hardwired	FE4.3KINAAAAA	\$4,944
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
240 - 240/120	27 min / 66 min	Hardwired	Hardwired	FE4.3KINBAAAA	\$5,288
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
240 - 240/120	10 min / 24 min	L14-30	(2) 5-15, (2) L6-30, (1) L14-30	FE4.3KINADOOA ⁴	\$5,640

Model FE5.3 (5.3kVA/3.7kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	20 min / 50 min	Hardwired	Hardwired	FE5.3KDNAAAAA	\$5,965
Recommended Option - External Maintenance Bypass - Make Before Break				BPE04MBB1A	\$650
208 - 208/120	20 min / 50 min	Hardwired	Hardwired	FE5.3KFKAAAAA	\$5,696
Recommended Option - External Maintenance Bypass - Break Before Make				BPE02BBM1A	\$450
208 - 208/120	20 min / 50 min	14-50	(2) 5-15, (3) L6-30	FE5.3KFKA FNPA ³	\$6,362
208 - 208/120	20 min / 50 min	L6-30	(2) 5-15, (3) L6-30	FE5.3KFKAAMPA	\$5,642
240 - 240/120	20 min / 50 min	Hardwired	Hardwired	FE5.3KINAAAAA	\$5,696
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
240 - 240/120	20 min / 50 min	L14-30	(2) 5-15, (2) L6-30, (1) L14-30	FE5.3KINAHOOA ⁴	\$6,432

FERRUPS 60 Hz Price List

Model FE7 (7kVA/5kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	12 min / 33 min	Hardwired	Hardwired	FE7KDNAAAAA	\$7,535
Recommended Option - External Maintenance Bypass - Make Before Break				BPE04MBB1A	\$650
208 - 208/120	12 min / 33 min	Hardwired	Hardwired	FE7KFKAAAAA	\$7,266
Recommended Option - External Maintenance Bypass - Break Before Make				BPE02BBM1A	\$450
208 - 208/120	18 min / 50 min	Hardwired	Hardwired	FE7KFKBAAAA	\$7,570
Recommended Option - External Maintenance Bypass - Break Before Make				BPE02BBM1A	\$450
208 - 208/120	12 min / 33 min	14-50	(6) 5-15, (3) L6-30	FE7KFKAJNSA ³	\$7,992
208 - 208/120	12 min / 33 min	6-50	(2) 5-15, (3) L6-30	FE7KFKAAJPA	\$7,122
240 - 240/120	12 min / 33 min	Hardwired	Hardwired	FE7KINAAAAA	\$7,266
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
240 - 240/120	18 min / 50 min	Hardwired	Hardwired	FE7KINBAAAA	\$7,570
Recommended Option - External Maintenance Bypass - Make Before Break				BPE02MBB1A	\$550
240 - 240/120	12 min / 33 min	14-50	(4) 5-15, (3) L6-30, (3) L14-30	FE7KINALNQA ⁴	\$8,242

Model FE10 (10kVA/7.5kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
208 - 208/120	No Internal Batteries	Hardwired	Hardwired	FE10KFKERAAB	\$7,665
	11 min / 26 min	Standard External Battery Pack		EBPS10F	\$1,780
External Maintenance Bypass - Break Before Make				BPE04BBM1A	\$550
System List					\$9,995
208 - 208/120	No Internal Batteries	Hardwired	(6) 5-15, (3) L6-30	FE10KFKEJASB ³	\$8,045
	11 min / 26 min	Standard External Battery Pack		EBPS10F	\$1,780
System List					\$9,825
240 - 240/120	No Internal Batteries	Hardwired	Hardwired	FE10KINERAAB	\$7,665
	11 min / 26 min	Standard External Battery Pack		EBPS10F	\$1,780
External Maintenance Bypass - Make Before Break				BPE04MBB1A	\$650
System List					\$10,095

Model FE12.5 (12.5kVA/10kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
208 - 208/120	No Internal Batteries	Hardwired	Hardwired	FE12.5KFKERAAF	\$8,205
	18 min / 48 min	Standard External Battery Pack		EBPS12F	\$2,640
External Maintenance Bypass - Break Before Make				BPE04BBM1A	\$550
System List					\$11,395
208 - 208/120	No Internal Batteries	Hardwired	(6) 5-15, (3) L6-30	FE12.5KFKEJASF ³	\$8,475
	18 min / 48 min	Standard External Battery Pack		EBPS12F	\$2,640
System List					\$11,115
240 - 240/120	No Internal Batteries	Hardwired	Hardwired	FE12.5KINERAAF	\$8,205
	18 min / 48 min	Standard External Battery Pack		EBPS12F	\$2,640
External Maintenance Bypass - Make Before Break				BPE04MBB1A	\$650
System List					\$11,495

FERRUPS 60 Hz Price List

Model FE18 (18kVA/15kW)

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
208 - 208/120	No Internal Batteries	Hardwired	Hardwired	FE18KFKEVAAF	\$10,630
	10 min / 26 min	Standard External Battery Pack		EBPS18F	\$2,640
External Maintenance Bypass - Break Before Make				BPE05BBM1A	\$725
System List					\$13,995
208 - 280/120	No Internal Batteries	Hardwired	(6) 5-15, (3) L6-30	FE18KFKENASF ³	\$10,885
	10 min / 26 min	Standard External Battery Pack		EBPS18F	\$2,640
System List					\$13,525
240 - 240/120	No Internal Batteries	Hardwired	Hardwired	FE18KINEVAAF	\$10,630
	10 min / 26 min	Standard External Battery Pack		EBPS18F	\$2,640
External Maintenance Bypass - Make Before Break				BPE05MBB1A	\$825
System List					\$14,095

2kVA/1.4kW

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	11 min / 23 min	5-20	(6) 5-20 (UL)	0800-2000-6U	\$2,789
120 - 120	27 min / 58 min	5-20	(6) 5-20 (UL)	0800-2000-6U1	\$2,989
120 - 120	11 min / 23 min	5-20	(6) 5-15	0800-2000-6C	\$2,789
120 - 120	27 min / 58 min	5-20	(6) 5-15	0800-2000-6C1	\$2,989

3kVA/2.1kW

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
120 - 120	17 min / 36 min	L5-30	(6) 5-20 (UL)	0800-3000-6U	\$3,319
120 - 120	17 min / 36 min	L5-30	(6) 5-15	0800-3000-6C	\$3,319

4.5kVA/3.2kW

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
240 - 120/240	10 min / 22 min	Hardwired	Hardwired	0800-4500-6H	\$4,369
Required Option - External Maintenance Bypass - Break Before Make ⁵				BPE14BBM1A	\$550
240 - 120/240	10 min / 22 min	Hardwired	Hardwired W/Int. Bypass	0800-4500-6H1	\$5,019

6kVA/4.2kW

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
240 - 120/240	16 min / 38 min	Hardwired	Hardwired	0800-6000-6H	\$5,029
Required Option - External Maintenance Bypass - Break Before Make ⁵				BPE14BBM1A	\$550
240 - 120/240	16 min / 38 min	Hardwired	Hardwired W/Int. Bypass	0800-6000-6H1	\$5,679

7.5kVA/5.3kW

Input - Output Voltage	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
240 - 120/240	12 min / 27 min	Hardwired	Hardwired	0800-7500-6H	\$6,419
Required Option - External Maintenance Bypass - Break Before Make ⁵				BPE14BBM1A	\$550
240 - 120/240	12 min / 27 min	Hardwired	Hardwired W/Int. Bypass	0800-7500-6H1	\$7,069

FERRUPS 60 Hz Price List

FERRUPS Rackmount - Preconfigured

Model No.	Input - Output Voltage	Capacity VA/Watts	Runtime Full/Half Load	Input Plug ¹	Output Receptacles ¹	Order Code	List Price
FES850	120 - 120	850VA/600W	11 min / 28 min	5-15	(4) 5-15	FES850DDAABBA	\$1,865
FER1.8	120 - 120	1.8kVA/1.25kW	31 min / 73 min	5-20	(6) 5-15	FER1.8KDDAACCA	\$2,935
FER1.8	208 - 120	1.8kVA/1.25kW	31 min / 73 min	6-15	(2) 5-15 (1) L5-20	FER1.8KFDAAHGA	\$3,135
FER3.1	120 - 120	3.1kVA/2.2kW	14 min / 35 min	L5-30	(6) 5-15	FER3.1KDDAAGCA	\$3,985
FER3.1	208 - 120	3.1kVA/2.2kW	14 min / 35 min	L6-20	(2) 5-15	FER3.1KFDAALGA	\$4,145

FERRUPS Rackmount - Hardwired

Model No.	Input - Output Voltage	Capacity VA/Watts	Runtime Full/Half Load	Order Code	List Price
FES850	120 - 120	850VA/600W	11 min / 28 min	Contact your Best Power representative for ordering information.	\$1,899
FES1.15	120 - 120	1.15kVA/800W	19 min / 49 min		\$2,399
FES1.4	120 - 120	1.4kVA/1kW	14 min / 36 min		\$2,599
FES1.8	120 - 120	1.8kVA/1.25kW	9 min / 23 min		\$3,149
FER1.8	120 - 120	1.8kVA/1.25kW	31 min / 73 min		\$2,999
FES2.1	120 - 120	2.1kVA/1.5kW	7 min / 18 min		\$3,549
FER2.1	120 - 120	2.1kVA/1.5kW	24 min / 58 min		\$3,399
FES3.1	120 - 120	3.1kVA/2.2kW	6 min / 17 min		\$4,249
FER3.1	120 - 120	3.1kVA/2.2kW	14 min / 35 min		\$4,099
FER4.3	208 or 240 - 120/208 or 120/240	4.3kVA/3kW	26 min / 61 min		\$5,599
FER7	208 or 240 - 120/208 or 120/240	7kVA/5kW	12 min / 33 min	\$7,299	

¹ See page 6 for Plug and Receptacle reference charts.

² Contact your Best Power representative for models with cUL receptacles.

³ Isolated Internal Maintenance Bypass included on this model; Break-Before-Make.

⁴ Isolated Internal Maintenance Bypass included on this model; Make-Before-Break.











⁵ Make-Before-Break External Maintenance Bypass also available.

Battery Packs



















Order Code	Description	List Price
FBT21	Small FERRUPS Battery Pack - one (1) string of batteries	\$1,099
FBT22	Small FERRUPS Battery Pack - two (2) string of batteries	\$1,399
FBT31	Large FERRUPS Battery Pack - one (1) string of batteries	\$1,599
FBT32	Large FERRUPS Battery Pack - two (2) string of batteries	\$2,199

FERRUPS 60 Hz Price List

Plug Reference Chart

5-15P	5-20P	L5-30P	5-50P	6-15P	L6-20P	L6-30P	6-50P	L14-30P	14-50P
									
120V	120V	120V	120V	208-240	208-240	208-240	208-240	240V	240V

Receptacle Reference Chart

5-15R	L5-15R	5-20R UL	5-20R cUL	L5-20R	L5-30R	6-15R	L6-15R	6-20R	L6-20R	L6-30R	L14-20R	L14-30R
												
120V	120V	120V	120V	120V	120V	208-240	208-240	208-240	208-240	208-240	240V	240V
												
230V	230V	230V	230V	230V								

External Options and Accessories

These listed options and accessories prices (except Spare Parts Kits) apply when ordered with the unit. Please contact your Best Power representative for further clarification on options listed below and other available options, including Internal and External Maintenance Bypass Switches, Seismic Anchor Kits, External Extended Runtime Options, Battery Cabinets, and Internal Battery Charger upgrades.

Order Code	Description	List Price
RCK-0007	Hand-held Remote and Keypad (FE, FES, FER models only)	\$250

Voltage Matching Transformers

Order Code	Application	Description	List Price
TRN-0474	FE1.8KVA	2kVA transformer 208V in - 120/240V out	\$535
TRN-1199	2KVA - FE2.1KVA	3kVA transformer 208V in - 120/240V out	\$560
TRN-0244	3KVA - 4.5KVA / FE3.1KVA - FE4.3KVA	5kVA transformer 208V in - 120/240V out	\$735
TRN-0239	6KVA / FE5.3KVA - FE7KVA	7.5kVA transformer 208V in -120/240V out	\$965
TRN-0240	7.5KVA / FE10KVA	10kVA transformer 208V in -120/240V out	\$1,200
TRN-0245	FE12.5KVA	15kVA transformer 208V in -120/240V out	\$1,670
TRN-0599	FE18KVA	25kVA transformer 208V in -120/240V out	\$2,190

Wheel Casters

Order Code	Application	List Price
CAA-0004	FE500VA - 850VA	\$100
CAA-0005	FE1.15KVA - FE1.4KVA	\$120
CAA-0006	FE1.8KVA - FE3KVA	\$145

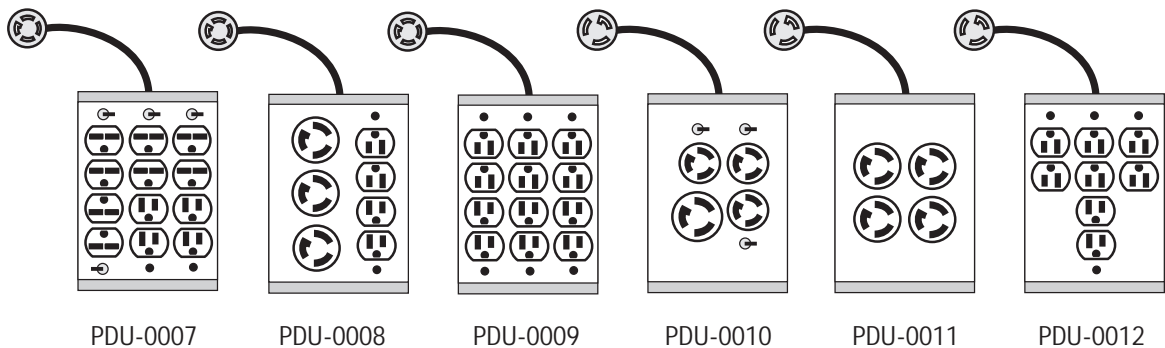
FERRUPS 60 Hz Price List

Spare Parts Kits (These kits are available for a new UPS system at time of UPS purchase. To order a spare parts kit for an existing UPS, please contact Best Power Service Department, 1-800-356-5737.)

Application	Description	List Price
FE500VA - FE700VA	Control board, power board, and fuses	\$598
FE850VA	Control board, power board, and fuses	\$996
FE1.15KVA - FE1.4KVA	Control board, power board, and fuses	\$1,167
2KVA	Control, inverter, display boards, and fuses and fans	\$1,600
3KVA	Control, inverter, display boards, and fuses and fans	\$1,670
4.5KVA	Control, inverter, display boards, and fuses and fans	\$1,885
6KVA	Control, inverter, display boards, and fuses and fans	\$2,540
7.5KVA	Control, inverter, display boards, and fuses and fans	\$2,540
FE1.8KVA	Control board, inverter module, and fuses	\$1,858
FE2.1KVA	Control board, inverter module, and fuses	\$2,045
FE3.1KVA	Control board, inverter module, and fuses	\$2,376
FE4.3KVA	Control board, power supply, inverter module, and fuses	\$2,589
FE5.3KVA	Control board, power supply, inverter module, and fuses	\$3,066
FE7KVA	Control board, power supply, inverter module, and fuses	\$2,850
FE10KVA	Control board, power supply, inverter assembly, and fuses	\$3,148
FE12.5KVA	Control board, power supply, inverter assembly, and fuses	\$3,429
FE18KVA	Control board, power supply, inverter assembly, and fuses	\$3,977
FES850VA	Control board, power board, and fuses	\$1,115
FES1.15KVA - FES1.4KVA	Control board, power board, and fuses	\$1,423
FER/FES1.8KVA	Control board, inverter module, and fuses	\$1,944
FER/FES2.1KVA	Control board, inverter module, and fuses	\$2,145
FER/FES3.1KVA	Control board, inverter module, and fuses	\$2,737
FER4.3KVA	Control board, power supply, inverter module, and fuses	\$3,969
FER7KVA	Control board, power supply, inverter module, and fuses	\$3,951

PDU (Power Distribution Unit)

Order Code	Voltage	Input Description	Output Receptacles	List Price
PDU-0007	120/240	6 ft. line cord with L14-30 plug	(4) 5-15, (8) 6-15	\$250
PDU-0008	120/240	6 ft. line cord with L14-30 plug	(4) 5-15, (3) L6-30	\$250
PDU-0009	120/240	6 ft. line cord with L14-30 plug	(12) 5-15	\$250
PDU-0010	208 or 240	6 ft. line cord with L6-30 plug	(3) L6-20, (1) L6-30	\$250
PDU-0011	208 or 240	6 ft. line cord with L6-30 plug	(4) L6-30	\$250
PDU-0012	120	6 ft. line cord with L5-30 plug	(8) 5-15	\$250



FERRUPS 60 Hz Price List

Warranty and Service Plans (U.S. and Canada only)

Best Power exclusive BestServ™ Platinum, Gold, Silver, Bronze and Copper Service Plans complement Best Power's standard limited warranties with custom-tailored UPS service support. BestServ plans also provide complete, post-warranty support solutions for all types of UPS systems and applications. All service plans are available for any unit.

All BestServ plans include complete trouble analysis, all required parts (some restrictions apply), and shipping and handling charges. For more information, consult the BestServ Price List, LTS-1576, or contact your Best Power Representative.

BestServ Platinum Plan

Available for all FERRUPS models.

Advanced, high-availability, on-site protection designed for high-end or hardwired UPS systems. This plan features Monday - Friday, 8 a.m. - 5 p.m. startup service and multiple proactive unit and battery preventive maintenance visits, enhanced on-site response times any day, any time, on-site replacement parts, proactive battery replacement, remote monitoring and quarterly system updates.

BestServ Gold Plan

Available for all FERRUPS models.

Advanced protection designed for the entire range of Best Power UPS systems. This plan features on-site replacement parts and proactive battery coverage so units may be service immediately by the customer's trained maintenance department.

BestServ Silver Plan

Recommended for FERRUPS models 3kVA through 18kVA.

Standard protection for high-end or hardwired UPS systems. This plan features Monday - Friday, 8 a.m. - 5 p.m. startup service, proactive unit and battery preventive maintenance visits and on-site repair. Plan upgrades to Monday - Sunday, 24 hour per day coverages are available.

BestServ Bronze Plan

Recommended for FERRUPS models 500VA through 3kVA.

Standard protection for any size UPS system. This plan features same day shipping for next-day delivery of replacement unit/parts for all FERRUPS models. A call tag is issued for return of a replaced unit/part.

BestServ Copper Plan

Suggested for FERRUPS models 3kVA through 18kVA.

Basic protection for any size UPS system. This plan features Monday - Friday, 8 a.m. - 5 p.m. on-site repair. Plan upgrades to Monday - Sunday, 24 hour per day coverages are available.

Terms and Conditions

PAYMENT TERMS: For U.S. and Canadian customers, payment terms shall be either cash on delivery (COD), credit card or, for qualified customers, 2% 10, net 30. The 2% discount applies only if payment is received within 10 days of invoice date and does not apply to COD or credit card payments. For other customers, payment terms are cash in advance or letter of credit provided that the letter of credit is irrevocable and confirmed by a U.S. bank acceptable to BEST POWER, a division of General Signal Power Systems, Inc. ("BEST POWER" or "Seller") or such additional terms as established for qualified customers by Best Power credit department. All banking charges must be for the account of the opener.

As an incentive for customers to pay cash in advance (check, money order or wire transfer), BEST POWER offers a discount of three percent (3%). Cash discounts apply only if full payment less 3% is submitted with an order. Partial advance payments, COD, and credit card payments do not qualify for any portion of the cash discount. Acceptance of check payment for cash in advance is subject to credit approval or clearance of check.

COD charges (fees charged by the freight carriers for collecting the amount due) shall be in addition to the cost of freight and are paid to carrier at time of delivery.

LIMITED TWO-YEAR WARRANTY (Standard Warranty For All Purchases): BEST POWER warrants that each product sold by BEST POWER is compatible with existing commercially available computer equipment with enclosed power supplies and is free from defects in materials and workmanship under normal use and service. This warranty is applicable only to the initial retail purchaser (PURCHASER), and is not transferable. The duration of this warranty is two (2) years from the date of the first retail sale or the date of delivery to the PURCHASER, whichever occurs first, subject to the following conditions.

If the PURCHASER discovers within the duration of this warranty a failure of the product to perform compatibly with presently existing computer equipment or a defect in material or workmanship, the PURCHASER must promptly notify BEST POWER in writing within the duration of the warranty or not later than one month after expiration of the warranty. BEST POWER's obligation under this warranty is limited to the replacement or repair, subject to the conditions specified below, of such product returned intact to BEST POWER which shall appear to BEST POWER, upon inspection, to have been either incompatible or defective. Replacement or repair will be made at BEST POWER's Technical Support Center, Highway 80, Necedah, Wisconsin 54646, U.S.A. Such repair or replacement shall be at BEST POWER's expense. This warranty does not cover any taxes which may be due in connection with replacement or repair, nor any installation, removal, transportation or postage costs. These expenses will be paid by PURCHASER. If BEST POWER is unable to repair or replace the product to conform to this warranty after a reasonable number of attempts, BEST POWER will refund the purchase price. Remedies under this warranty are expressly limited to those specified above.

TO THE EXTENT ALLOWED BY LAW, BEST POWER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. TO THE EXTENT ALLOWED BY LAW, BEST POWER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, INJURIES TO PROPERTY, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT.

Some states do not allow limitations on how long an implied warranty lasts, so that the above limitation on duration of implied warranties may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You are advised to consult applicable state laws.

No warranty is made with respect to other products sold by BEST POWER which do not bear the name BEST POWER, and no recommendation of such other product shall imply or constitute any warranty with respect to them. This warranty does not cover repair or replacement because of damage from unreasonable use (for example only, damage from road hazard, accident, fire or other casualty, misuse, negligence, or incorrect wiring) and any use or installation not in conformance with instructions furnished by BEST POWER, or repairs or replacements needed because of modifications or parts not authorized or supplied by BEST POWER.